



Free Service Policy

The "***Free Service Policy***" is the basis for the existence and mission of this consultancy aside from making available free information related to private home decision makers engaging better decisions about and getting better results from residential contractors. To this effect, this consultancy offers and delivers the same free advice, free consultation, and free support.

Free Advice

Advice is offered and delivered consistent with the nature and means for communication. If online, most times, there is no need for residents to inquire with a live person since by virtue of just going to our website, there are already loads of prepared answers for certain related questions they may have.

Advice is also shared via e-mail exchanges or person-to-person (eye contact, physical presence). These occur as situations warrant.

Free Consultation

This comes into play through channels as previously defined. However, this is more intense than just providing advice since what is normally entailed is a more thorough sharing of information and deeper discussion of relative issues for resolution.

[There are no hidden charges, gimmick or obligations for the information, advice, consultation, and support, ever. This is a permanent policy]

Free Support

Support is a bit more involved in that there may be an on-going situation which requires an indefinite expanse of time to resolve or remedy in some way. Involves going that "*extra mile.*"